# ISO 9001. What's likely to be included in 2026...



As we reported last year, ISO 9001 is currently being updated. These revisions are not anticipated to be fundamental, however, with the only major impact on your business or organisation being the time it takes to align to the new requirements. And, as always, we're here to help you transition and adjust!

The expected changes relate to areas such as organisational knowledge, resilience, sustainability and change, chain and risk management, with the update - scheduled for publication in 2026 - aimed at harmonising ISO 9001 with other Quality Management standards, as well as clarifying specific requirements.



#### Harmonisation with other standards

ISO 9001's updated structure will be closely aligned to other management system standards, for easier and more seamless multiple integration.



#### **Increased Clarification**

Specific requirements, especially within the Annex SL -ISO's high-level definition of how MS standards should be structured will be clarified further to enhance understanding and application.



## **Expanded risk-based** thinking

Launched in 2015, the risk-based approach will be more deeply embedded into ISO 9001, in order to encourage companies to identify and exploit opportunities.



## **Digital transformation** and technology

Effective Quality Management relies on high standards of data security. as well as efficient digital tools and transformation. 2026's update is expected to include updates and improvements in all of these areas.



### Sustainability and climate change

Environmental considerations will be more pronounced in 2026's version of ISO 9001, with climate change impacts on both operation

and sustainability practices widely anticipated.



#### **Enhanced customer** A A focus

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Customer satisfaction is the cornerstone of ISO 9001, and 2026's update will not change this. with further emphasis on client needs being a distinct possibility.



### Supply chain à ← à management

New requirements related to the management and strengthening of supply chains are also widely envisaged.



### People engagement and competence

Employee responsibility for the overall success of the system will also be stressed in 2026, with the potential inclusion of requirements for both competence and engagement.



#### Simplification & clarity

Lastly, it is broadly expected that further efforts will be made to simplify both the language and structure related to the standard. in order to facilitate enhanced understanding and application.

At Turner & Coates, we benefit from a wealth of Management Systems expertise, and can help you achieve a smooth transition to the new ISO 9001 requirements. Call us today for clear and pragmatic advice!

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